

Watchword Risk Management



Campus Safety & Security

The Health and Safety Executive (HSE) says that education staff are one of the groups most at risk from workplace violence. Watchword's risk management service is designed to reduce the likelihood of harm to your students, visitors, staff and infrastructure.

We have been supporting FE institutions for several years; today, our Safety Wardens are deployed in multiple FE campuses, where they promote a positive culture, gaining the trust and respect of students, and are trained in conflict resolution and restorative practice.

The Risk Management service adds to this capability by formalising the process of capturing every potential risk, then helping you put in place plans for managing them.

Beyond making campuses safer, formalising risk management processes and plans goes a long way towards meeting Ofsted's requirements.

The service will help staff respond appropriately to abnormal events, which can be anything from an armed intruder to a medical emergency or theft, by ensuring they are aware of all potential risks and are trained in handling them appropriately.

Reactive interventions, after an incident has occurred, represent a failure somewhere in the system; preventing the behaviour is the ultimate goal, and it is here that the new service is most valuable; a comprehensive analysis of campus - specific risk forms the basis of informed, proactive planning and policy - making.

Our Risk Assessment Model:

CULTURE AND PREPAREDNESS: ENGAGE WITH KEY STAKEHOLDERS

ANALYSIS OF THE CAMPUS SITE

IDENTIFICATION OF THREATS, VULNERABILITIES AND CONSEQUENCES

THREAT AND VULNERABILITY LIKELIHOOD ASSESSMENT

RISK CALCULATION

PROTECTION OBJECTIVES AND MITIGATION MEASURES

RESIDUAL RISK CALCULATION



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About Us

Our support to the education sector

Our founder Mark Thomson worked in online education for two and a half years before joining the Army, where he spent seven years as an officer in the Royal Artillery - deploying to Afghanistan in 2013.

Mark left the Army in 2017 and started Watchword in 2018 whilst working as Director of Student Services for a University College in Reading.

Watchword became involved in providing security services for the Education sector after being asked for help, then they supported the colleges and businesses with Covid testing; this led to a rapid growth phase for the company.

Demand for on-site Safety Warden (safeguarding) services was growing too, and we have focused on this aspect of the business as we are passionate about supporting learners and staff in the education sector.

Where to find us

You can read more about our work in the education sector on our website - www.thewatchword.co.uk

You can call Mark on 07584 573694

Or you can email mark@thewatchword.co.uk and we will get back to you.

Incident Management

DEFINITION OF INCIDENTS

BUILDING AN INCIDENT MANAGEMENT TEAM

INCIDENT MANAGEMENT METHODOLOGY

INCIDENT SPECIFIC CHECKLISTS

POST INCIDENT RECOVERY PLAN

INCIDENT REVIEW

Example Incidents

ARMED STUDENT/ ARMED INTRUDER

MISSING STUDENT

VIOLENCE ON CAMPUS

UNAUTHORISED ACCESS / TRESPASSERS

NATIONAL EMERGENCY

MEDICAL EMERGENCY

CRIME ON CAMPUS - THEFT, ARSON, CRIMINAL DAMAGE